



WHAT TO EXPECT

YOUR GUIDE TO ORDERING
PRINTS AND PRODUCTS



STACEY STEWART PHOTOGRAPHY



INTRODUCTION

I truly hope you enjoyed your photo session as much as I did. I want to thank you again for letting me be a part of creating wonderful memories for your family.

It is now time to think about the prints and products you'd like to have to showcase your beautiful photos. This little handy guide will describe the process to you and guide you through each step.

To be clear, my only goal is to help you select and purchase products you desire and nothing more. If you're happy, I'm happy. I want our meeting to be a pleasant and stress-free experience for you and I pride myself on delivering exactly that.

If you ever have any questions, comments, or concerns, before our meeting please don't hesitate to contact me.



SCHEDULING

The first thing to do is schedule a day for us to meet if we haven't done so already. Please let me know a good day and time that works best for you.. Our meeting should be approximately 1 to 2 hours in length so be sure to keep that in mind when you schedule.

I also recommend that children are not present during our meet so that you are not distracted and you can focus on picking the right photos and products.

But if you absolutely must, feel free to include them!





THE VIEWING

Once I arrive at your home we will get comfy and cozy. I will then show you a slideshow of all your photos that I have edited with love. This usually takes a few minutes and gives you an overview of how the photos look.

LET'S DIVE IN

At this stage we will go through the images one by one, rating every image with a star for the ones you like and placing the ones you don't like in a discard pile. any images you absolutely love we will rate 2 stars so we know those are your favorites.

Once we have narrowed them down, I will sort the photos by the star rating and let you know how many images you chose in total.





VIEW PRODUCTS

Now that you have selected your favorite photos, it's time to have a look at some awesome products to display your photos. This includes prints, canvases, gallery wraps, wall art, albums and a host of other specialty items that I carry. I will have samples of some of these product for you to see in person so you can pick and choose the styles and sizes that are most appealing to you.

At this point I will also show you a price list so you know exactly how much each product costs without any hidden fees.

During this process it is best to start thinking about which product would look best to display in your home. I have several wall guide layouts you can choose from as well as a program we can use to see how your photos will look on your walls in actual size! I will help you select the best ones for your living space. This is also a good time to select products you'd like to gift to family and friends.

PRODUCT SELECTION

I have a handy sheet that we will fill out as we go along so you can list and note products you would like to order for yourself and also family & friends. On the same sheet we can also note which products will be displayed in separate rooms in your home. This way we will have all your selections organized with tallied up totals to keep within your intended budget.

PAYMENT PLANS

If you choose to pay upfront for your purchases I do offer a 10% discount off the total cost. However, I also do offer a payment installment plan which I'll be happy to discuss with you during our meeting allowing you to make your payments over a 3 month period.





SIT BACK & RELAX

You've made your photo selections and chosen your products, now let me do the leg work to ensure all your items are delivered to you in beautiful, pristine condition. I only use the best high quality printing labs to order products for my clients so rest assured knowing that you will receive the finest top rated craftsmanship in the industry. Deliveries typically take between 2 and 6 weeks so I kindly ask for your patience and remember I am always available to take your call and answer any questions or concerns you may have.

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FAQ'S

DO I RECEIVE ANY DIGITAL IMAGES WITH THE SITTING FEE?

No. The fee for the shoot covers my time and expertise. A portion of that cost is also put forward to produce your prints and photo products.

CAN I STILL GET DIGITAL IMAGES IF I WANT THEM?

Yes! You may still purchase digital images if you wish. The digitals are priced higher to encourage you to purchase beautiful, professional Canadian made photo products which you can proudly display in your home.

HOW MANY IMAGES FROM OUR SESSION CAN I HAVE IF I PURCHASE AN ALBUM?

Albums are based on a 10 page spread (or 20 pages) I design the album with your favourite pics so that you can use as many or as few photos on each page as you would like. You can make every page a full size centerfold, or we can collage using many images on one page.

IS THERE A MINIMUM PURCHASE I HAVE TO MAKE?

No. After you have paid for your session, you are free to choose as many or as few products as you like. You are offered a \$100 credit during the session to put toward any products you like!

IF I CHOOSE A PAYMENT PLAN WHEN WILL I RECEIVE MY PRODUCTS?

If you must use a payment plan, you will not receive your products until after your purchase is paid in full. I also only accept pre-authorized credit card transactions for this method of payment.

WHAT IF I CHANGE MY MIND ABOUT A PRINT OR PRODUCT I ORDERED?

Unfortunately no refunds can be given on custom products. These prints are customized according to your choices during the ordering session. Once I put the order through, I cannot guarantee a change or refund.



“Working with Stacey is always fantastic! She has a fabulous eye for detail and a great personality, putting her clients immediately at ease. She is patient and flexible in collaborating with her clients. What ever your photo needs are, I can guarantee Stacey Stewart is the Photographer for you!”

- Emily Percival
Primp Beauty Services



“We booked Stacey to take our first ever professional family portrait. We couldn't have made a better choice. Stacey made it fun and relaxed and kept the kids engaged! (She even crawled through the mud at one point to get a shot...talk about going the distance!) A wonderful experience and some fantastic photos to boot. We will definitely be using her again.”

- The Forbes Family



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PHOTOGRAPHY

